

LOUISIANA HEALTHCARE CONNECTIONS

Someone to care.

For You. Your Family. Your Health.

"The face of healthcare hasn't
changed — ***your choices have.***"



Irma Thomas
Louisiana's Queen of Soul

Paid Spokesperson



A Bayou Health Network

Call Monday–Friday, 7 a.m. to 7 p.m. (Central)
Toll Free: 1-866-595-8133
TDD/TTY (deaf and hearing loss number): 1-877-285-4514
8550 United Plaza Boulevard, Suite 805
Baton Rouge, LA 70809
www.louisianahealthconnect.com



A Bayou Health Network



Monday–Friday, 8 a.m. to 5 p.m. (Central)
Toll Free: 1-855-BAYOU-4U (1-855-229-6848)
TTY: 1-855-LAMed4Me (1-855-526-3346)
www.BAYOUHEALTH.com

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8550 United Plaza Boulevard, Suite 805
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To sign up, call toll-free 1-855-BAYOU-4U (1-855-229-6848).

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*We are part of the BAYOU HEALTH Network, focused on caring for you and your family. As a LOUISIANA HEALTHCARE CONNECTIONS member, you will receive care designed to help you and your family get healthy and stay healthy. At LOUISIANA HEALTHCARE CONNECTIONS, we believe **healthy is a way of life** and will help keep you from getting sick and help you be well.*

Choose LOUISIANA HEALTHCARE CONNECTIONS and you will receive outstanding care and services.

MEMBER PROGRAMS

Our members receive personal support and extra services for treating and controlling conditions like asthma, diabetes, heart disease and much more. In addition, our Healthy Lifestyles program can help you stop smoking and assist you with weight loss or weight management.

MEMBER CARE

There's no need to worry! If you need special or different care, your **Louisiana Healthcare Connections** doctor (Primary Care Provider) will send you to a doctor that's right for you.

Louisiana Healthcare Connections has thousands of doctors, hundreds of specialists and dozens of hospitals in your area.

To find out if your doctor (Primary Care Provider) is a **Louisiana Healthcare Connections** doctor, or for questions about what **Louisiana Healthcare Connections** can offer you, call toll-free **1-866-595-8133**.



MEMBER BENEFITS

Doctor Visits

NO LIMITS on how many times you can see your doctor (Primary Care Provider).

CentAccount®

BONUS REWARDS automatically added to your CentAccount card for keeping healthy habits such as regular doctor (Primary Care Provider) visits and yearly exams. Rewards can be used at stores and pharmacies that accept MasterCard® for health-related purchases.

Start Smart for Your Baby®

SPECIAL BENEFITS and support for keeping pregnant moms and their baby healthy. Start Smart promotes education and communication between our pregnant members and their case manager. We want to ensure the safest pregnancy possible for the healthiest baby possible.

NurseWise®

FREE ACCESS to around the clock phone lines with **Louisiana Healthcare Connections** nurses who can assist with your health questions every day of the year. If you need answers, call NurseWise—it's free. It's simple. And it's fast. Nurses are ready to speak with you in English or Spanish (if you don't speak English or Spanish, a translator will be provided). Our nurses can talk with you about things like your health, pregnancy, medication or possible emergency.

MemberConnections®

PERSONAL HELPERS for assistance you may need. They are available by phone or in person—at your home—and can help you with:

- Louisiana Healthcare Connections benefits
- Access to services
- Counseling
- Transportation
- Choosing or changing your doctor (Primary Care Provider)
- Emergency or urgent care
- Medical advice
- Food, clothing or housing